

Error: (507) insufficient storage

Environment

Netmail Archive 5.x

Synopsis

The CAS servers have their own attachment limits that are likely to be exceeded during an injection job. By default, a CAS server will accept email that has a combined attachment size of less than 13.6MB. If the attachment limit is hit during injection, an error of the type: **(507) insufficient storage** will be generated.

Solution

To modify the **combined attachment limit**, edit the following files:

1) On the CAS Servers

For EWS, edit the following file:

c:\Program Files\Microsoft\Exchange Server\V14\ClientAccess\exchweb\ews\web.config

In the **web.config** file, locate the following:

maxAllowedContentLength
maxReceivedMessageSize

Their values are likely set to **13600000 bytes** (by default). Increasing these values should increase the maximum request size:

For example:

maxAllowedContentLength=**33600000**
maxReceivedMessageSize=**33600000** (there may be several instances of this in the file)

Save the file after editing.

2) Open a DOS prompt and **cd** to **c:\windows\system32\inetsrv**

3) Once in the inetsrv directory, run the following command:

appcmd set config "Default Web Site/ews" -section:requestFiltering -requestLimits.maxAllowedContentLength:33600000

4) Restart IIS (command is **iisreset**).

Notes

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Is it well written?	Yes No
Is the content complete?	Yes No