

# NetGovern Archive & Search

## How-To

- 'Brute Force' approach to archiving from GroupWise
- Accessing Archived Messages and Attachments in Netmail Store to Troubleshoot Message Access Issues
- Configuring Access Controls in Netmail Archive to Allow Users to Delete their Archived Messages
- Configuring GroupWise 2014 Authentication to Support Netmail 5.3 Search Access
- Configuring Netmail Archive Reporting with MS SQL Server instead of PostgreSQL
- Configuring Solr backups
- Creating Folder Structure upon Mailbox Injection
- Creating XML file for Address Book Sync (SyncAB)
- Customizing the field labels on Netmail Search login screen
- Deploying the Outlook Add-in within a Terminal Services Environment
- Enabling Exchange Proxy Access in Netmail Search
- Enabling Tracing For the Outlook Add-in
- Examples of searching with Netmail Search
- Forwarding email from NetGovern Search - Configuration options
- How do I find out the IP address(es) of the Netmail Index server(s)?
- How to Add a Published Column to the GroupWise Client
- How to change the ports used by Netmail Archive / Netmail Search
- How to Configure Attachment Management Jobs (Netmail Detach) to Strip or Re-Attach Exchange Message Attachments
- How to Configure Proxy Access to Archives and Access them in Netmail Search
- How to configure SNMPv2c on Archive for your own monitoring purposes
- How to Customize the Netmail Search Login Page to Display a Company Logo
- How to disable browsing of /css and /images directories in Netmail Search
- How to Display Additional Columns in Netmail Search
- How to Drop and Recreate the PostgreSQL Database in Netmail Archive
- How to enable RIF visibility for end-users
- How to Enable Single Sign-On Access to Netmail Search
- How to Enable User Authentication in Netmail Search to use Active Directory
- How to Exclude Archived Messages that Originated from External Domains when Running a Netmail Search Query
- How to Fulfill a Sample eDiscovery Request
- How to Generate a Keystore / Self-Signed Certificate for the Netmail Archive Remote Provider
- How to import PST Files into Netmail Archive
- How to install NetGovern WebViewer for GroupWise Webaccess 18 on SLES
- How to install WebViewer on GroupWise 8 on Linux
- How to install WebViewer on GroupWise 2012 on Linux and Enable Message Forwarding from WebAccess to External Domains
- How to install WebViewer on GroupWise 2014 on Linux
- How to install WebViewer on Novell Open Enterprise Server in a GroupWise Environment
- How to Load Balance Netmail Archive threads against Groupwise PO's
- How to Merge (Duplicate) User Accounts in Netmail Archive
- How To Remove messages from Exchange in preparation for full re-injection
- How to retire an Archive worker node from the cluster
- Index (Exalead) Backup and Restore Procedures
- Installing an External Certificate for the Netmail Archive Console
- Installing NetGovern IIS extentions for Exchange
- Installing WebViewer with GroupWise 8 in Windows Environments
- Modifying the Behavior of Netmail Search when Legal Hold is Enabled for a Case
- Providing Direct Access to Netmail Search from within the GroupWise Mail Client
- Recreating SQL tables for the crawler if the database is lost
- Recreating the Trusted App key for Netmail in Groupwise environments
- Rolling back eDir v8.8.8 to v8.8.5(.6)
- Setting Archive Rights in Office 365
- Users from One Domain in a Two-Domain Environment Cannot Access Archives via OWA
- Using a NetDrives.txt file with Netmail Archive in GroupWise Environments
- Using an External SSL Certificate with Netmail Search
- Using NetGovern Search in the Interest of FINRA Compliance
- Using Netmail Archive 5.3 Reporting/Tracking to Analyze Exchange Item Counts and Ensure 100% Retention
- Viewing the Netmail Archive Published flag in Outlook

## Errors

- "Error in converttoexchange(), access is denied" on migration jobs
- (507) Insufficient Storage Errors are Generated when Injecting Large Attachments into Exchange 2013 Mailboxes
- Account Fails with Error: "error locking the location"
- Archive Button is Missing in OWA due to Incorrect Execution Order of IIS Modules
- Archive Button is Visible in Outlook but Results in a Certificate Error
- Archive Jobs do not run or may fail, generating a Threadpool error: "DoWork : Error parsing the config"

- Archive Jobs in GroupWise Environments Fail with Quick Msg Access Errors and Errors Referencing Attempts to Read or Write Protected Memory
- Cannot Install Microsoft Outlook on Netmail Archive server
- Common issues exporting to PST
- Connection Error on Address Book Sync against Groupwise
- Connect-MsolService Trust Relationship Issue
- Error 5031: "Service Unavailable" after logging into Netmail Search
- Error: "Autodiscovery failed! (the autodiscover service couldn't be located.)"
- Error: (507) insufficient storage
- Error Establishing a Connection to //x.x.x.x/adt/. Multiple Connections to a Server or Shared Resource by the Same User, Using More than One User Name, are not Allowed
- Error in Netmail Search: "The system was unable to locate archives..."
- How to Allow Messages Larger than 64 MB to be Injected During Netmail Migration Jobs
- Large Attachments do not Inject into Exchange 2013 With Migration Jobs
- Netmail Archive button missing from OWA after updating IIS or the CAS server
- Netmail Archive Error Message Digest
- Netmail button does not show up in OWA for Exchange 2016
- Netmail Store Locations Fail the Connection Test
- Outlook AddIn is Automatically Disabled by Outlook
- Outlook Add-in not working after Windows Update
- Outlook Add-In Prompts to Save a File
- Trying to Run a Job but it's Not Showing Up in the Monitor
- Users cannot log in to Netmail Search after changing OU context
- "Failed to check if location has legal hold accounts" message upon deleting a storage location

## Informational

- About Netmail single-instance storage (SIS) and orphaned attachments
- Address Book and Distribution List migration from GroupWise to O365\Exchange 2013 using the Netmail 5.3 Migrator
- Antivirus Scanning Exclusions on NetGovern Archive Nodes
- Archive Indexing - FAQ
- Archive Maintenance – Backup and Restore Solutions for Netmail Archive
- AWA Remote Provider - FAQ
- Branding Changes Introduced with NetGovern Archive v6.3
- Can I access archives in Netmail if the mail system is not available?
- Deciphering the SyncAB trace
- Group Membership of groups residing in Received Shared Address Books do not migrate
- How does Netmail Archive interact with Exchange?
- How Netmail Search Locates a User's Archives (Exchange Install)
- How Netmail Search Locates a User's Archives (GroupWise Install)
- How to Read the Storage Management Reports
- Is it Possible to View Accounts that are marked as NONE for Visibility, Disabled Login or Expired?
- Mapped Drives are not visible When Running the GroupWise to Exchange Migration (Provisioning) Wizard
- Netmail Diagnostics - FAQ
- Netmail Store - FAQ
- Not all Mailbox Items are Archived due to Limits set by the EWS Throttling Policy
- Outlook Add-in - FAQ
- Overview of 100% Message Retention in Exchange 2010 without Journaling
- Overview of 100% Message Retention in Exchange 2013 and Office 365 without Journaling
- Powershell cmdlets Used by the Address Book Sync job
- Procedure to upgrade Netmail Archive 5.x to version 6.x
- Regex in Netmail 6.0
- Removing a Repository
- SOAP versus OAPI
- Sources of PST File Growth During Archiving
- Steps Netmail Archive follows to archive messages
- Understanding 100% Retention with GroupWise and Netmail Archive
- Use of <fastprelude> switch on NetGovern Archive jobs
- Usermaps: How Netmail links mailboxes to their Archive folders
- Using Network Load Balancers with Netmail OWA/IIS Extensions
- Using the Published Flag to Validate Whether GroupWise Items Were Successfully Archived
- What's the Difference Between an Export and an ILM Groom Job?
- What Qualifies a GroupWise Message to be Deleted when a Retention Policy is Applied?
- When Archiving Shared GroupWise Address Books that Contain Groups, Group Membership Information is not Captured if SOAP API is Implemented
- Where can I find the latest auxiliary software for my version?
- Why do users continue to see a location in Netmail Search even after all their data has been purged from it?
- Why is my PostgreSQL database so large?